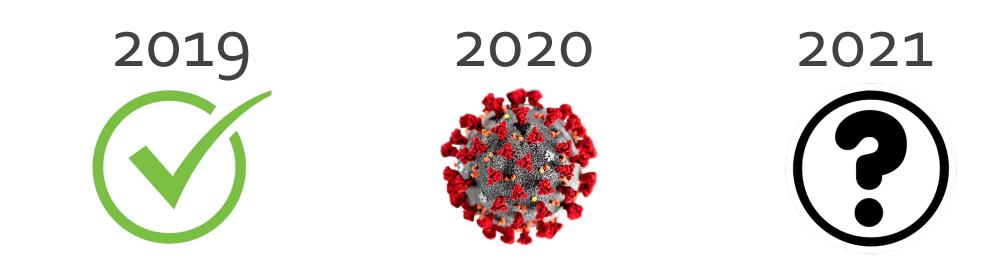
### Municipality of Anchorage Public Transportation Department



Contact: Bart Rudolph - bart.rudolph@anchorageak.gov





#### New System Introduced Oct 23, 2017

4 Frequent Routes (15 Min Peak frequency)

4 Standard Routes (30-60 Min Peak frequency)

4 Neighborhood Routes (30-60 Min Peak frequency)

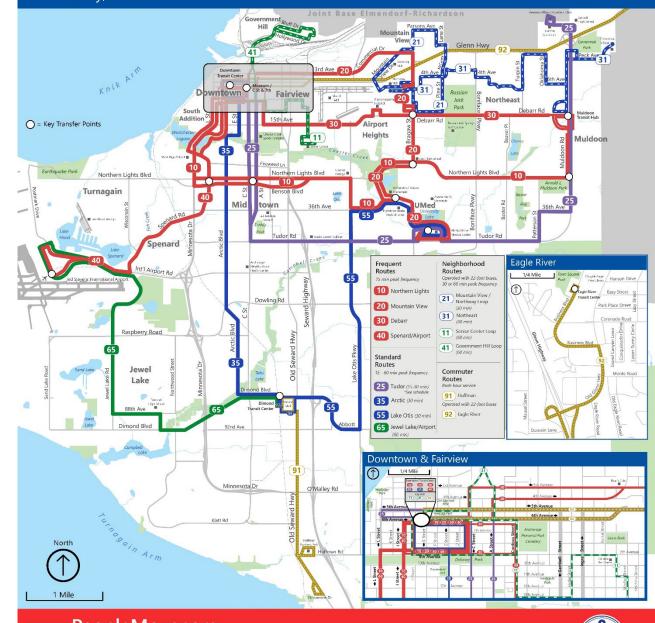
2 Commuter Routes (Rush Hour Service Only)

#### System Goals

- Reverse a decade of declining ridership
- Make public transportation a viable option & diversify ridership
- Build community support for public transportation
- Eliminate redundancies & make the system more efficient
- Create a system that supports future growth

### Anchorage Transit Map

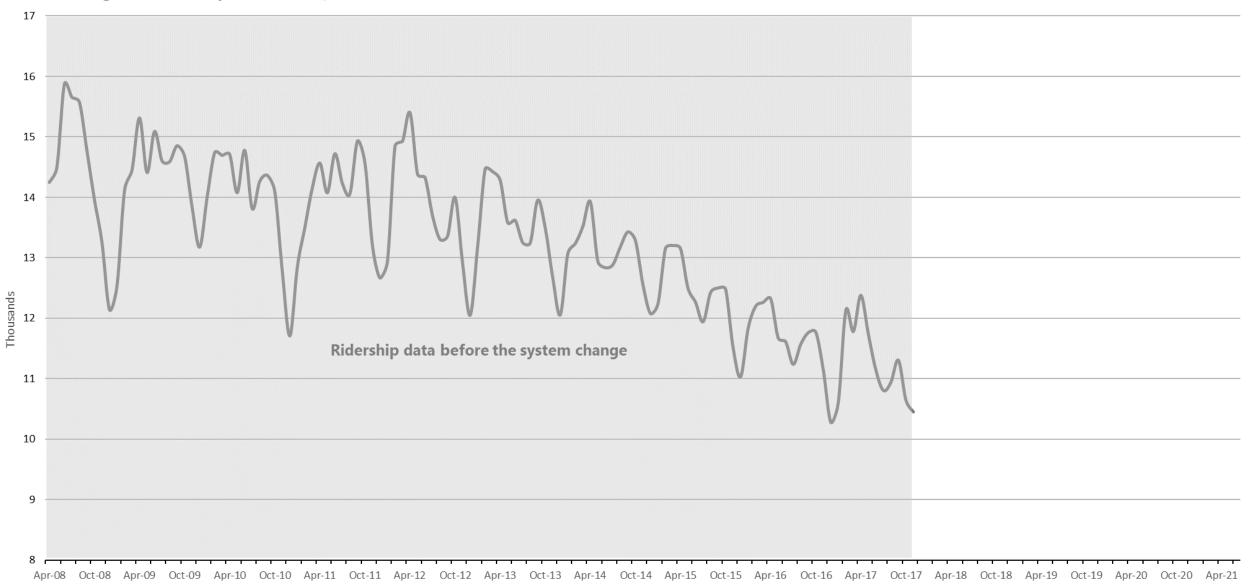




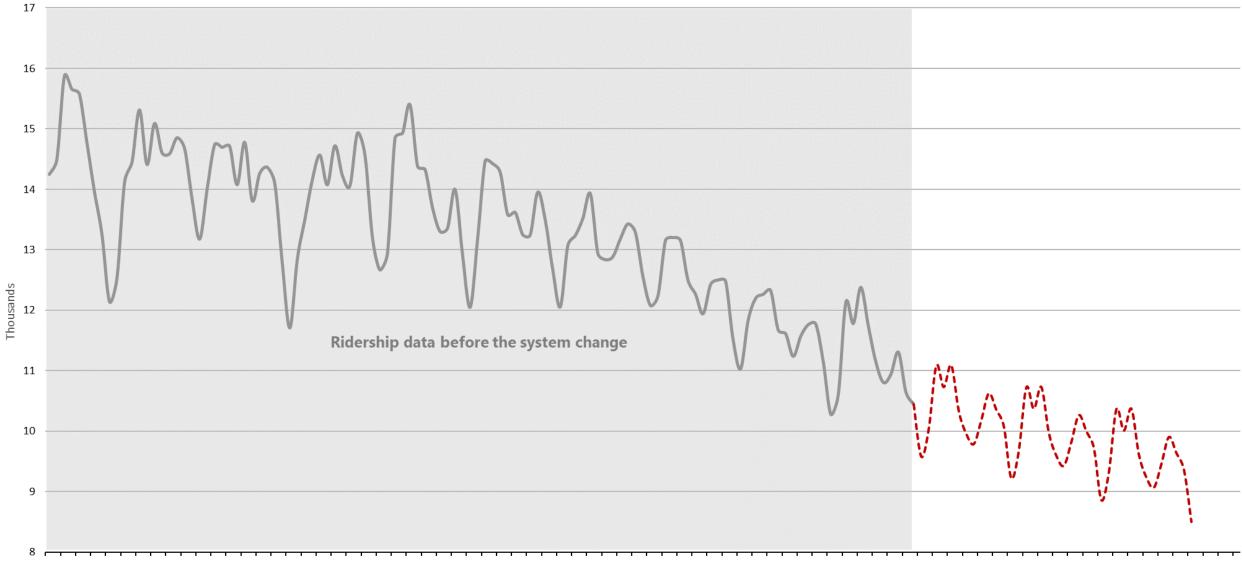
**www.PeopleMover.org** 907-343-6543



#### Average Weekday Ridership

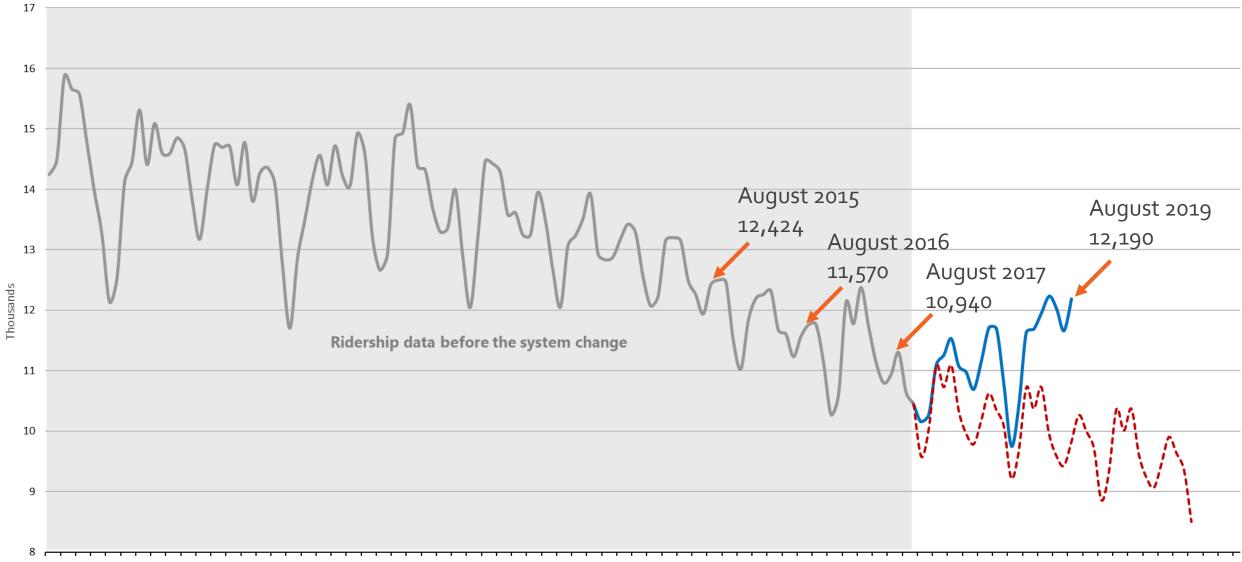


#### Average Weekday Ridership



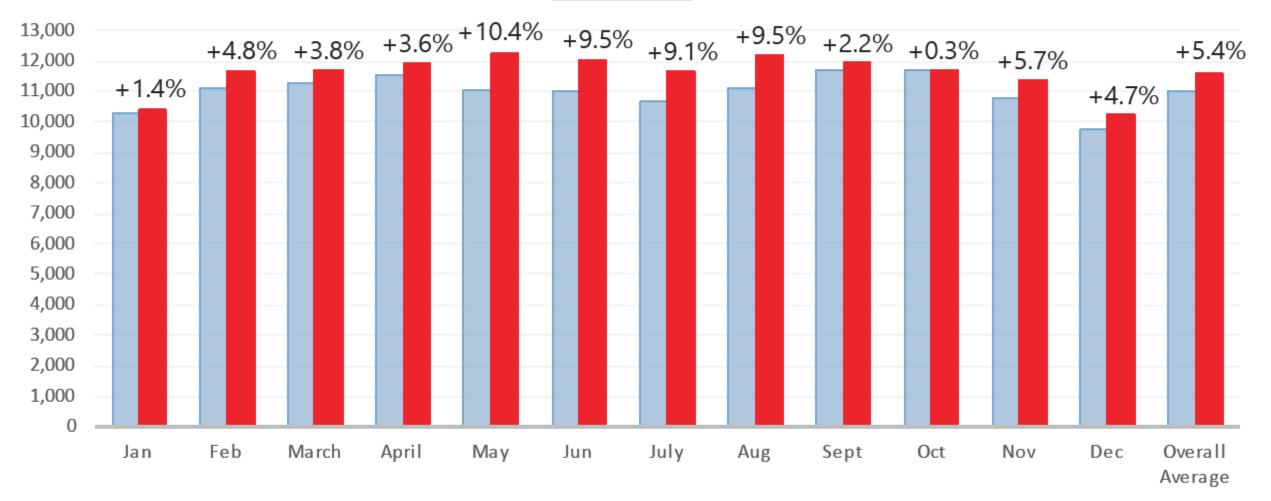
Apr-08 Oct-08 Apr-09 Oct-09 Apr-10 Oct-10 Apr-11 Oct-11 Apr-12 Oct-12 Apr-13 Oct-13 Apr-14 Oct-14 Apr-15 Oct-15 Apr-16 Oct-16 Apr-17 Oct-17 Apr-18 Oct-18 Apr-19 Oct-19 Apr-20 Oct-20 Apr-21

#### Average Weekday Ridership



Apr-08 Oct-08 Apr-09 Oct-09 Apr-10 Oct-10 Apr-11 Oct-11 Apr-12 Oct-12 Apr-13 Oct-13 Apr-14 Oct-14 Apr-15 Oct-15 Apr-16 Oct-16 Apr-17 Oct-17 Apr-18 Oct-18 Apr-19 Oct-19 Apr-20 Oct-20 Apr-21

Average Weekday Ridership







### 2019 System Report Card

3.4 million rides (5.7% increase from 2018)

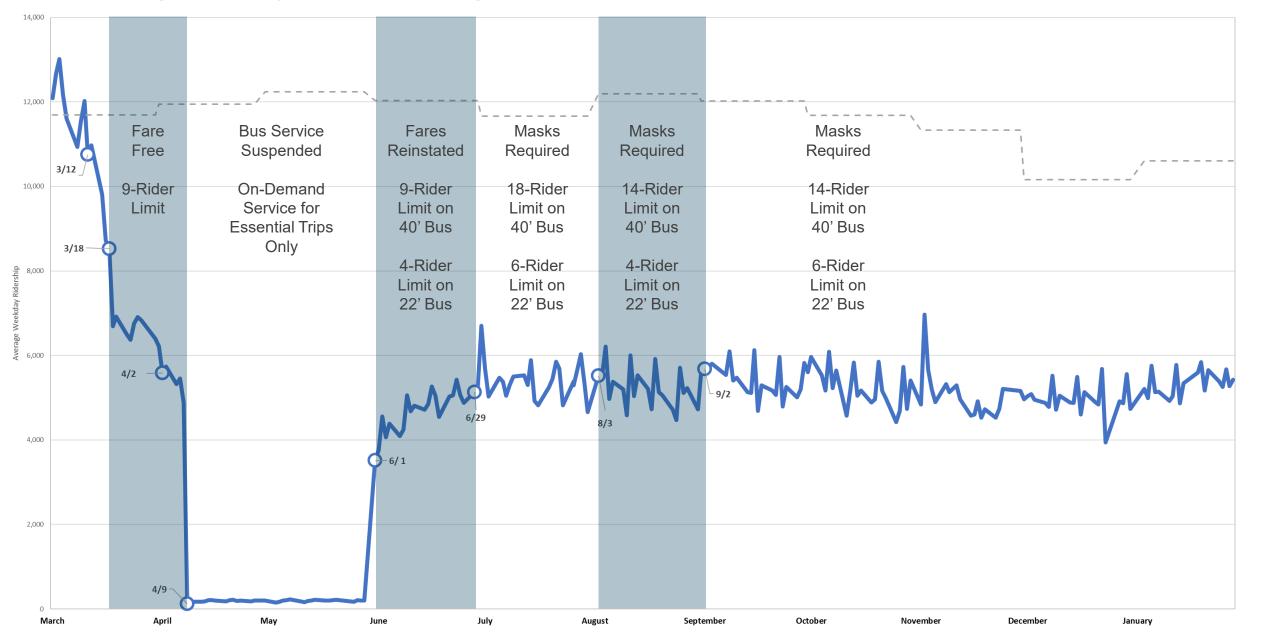
Route ridership & costs

On-time performance

% of jobs and residents with ¼ mile

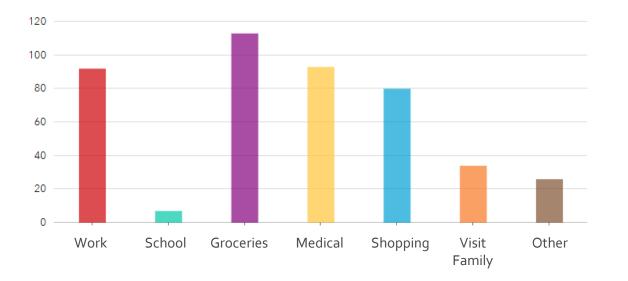
Passenger Miles Traveled = 15.6 Million (People Mover Only)

#### Average Weekday Ridership During COVID-19



## Rider Notice

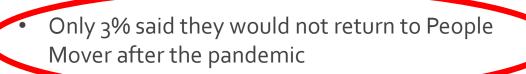
Visit PEOPLEMOVER.ORG or stop by the temporarily relocated Customer Service office for your chance to win a FREE Day Pass!



What is your main reason for using People Mover during the pandemic?

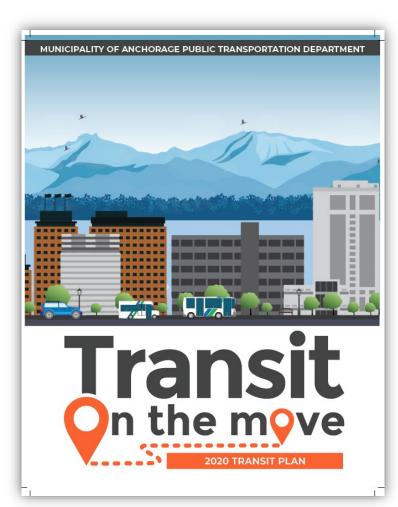
#### Key Takeaways:

- Most are still riding but are riding less than before
- Those who aren't riding are staying home, driving or walking more
- Mandatory face masks were ranked as the most effective preventative measure we had in place
- 85% said we had taken enough steps to keep the riders and bus operators safe





Develop a Short-Range Transit Plan informed by a public transportation feedback survey to expand frequency, connectivity, and coverage of the public transportation system.



Finalized February 2020 Over 1,500 comments and votes received 600 people participated in the 3 public event series

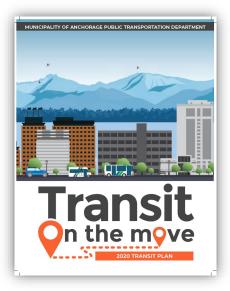
Prioritized future projects:







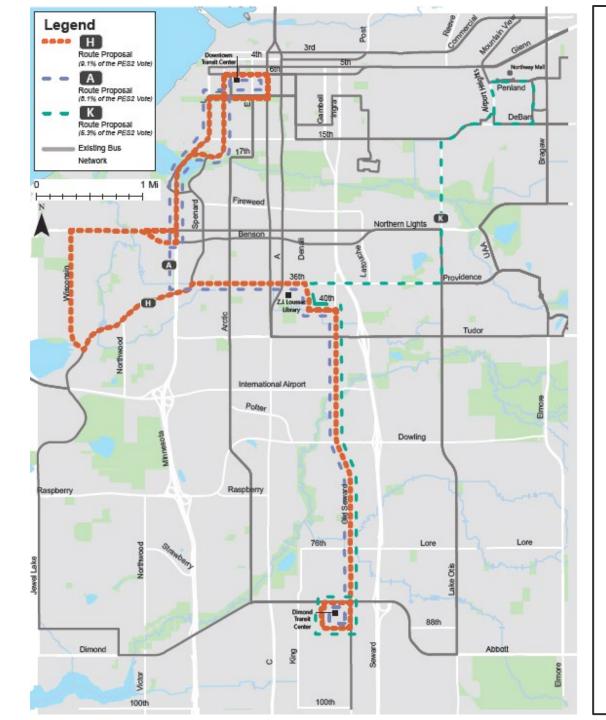




Top Ranked Project:

#### **New Route**

- Old Seward Highway
- Loussac
   Library
- West
   Anchorage



Assembly approved matching grant funding in the 2020 budget.

Originally scheduled for implementation in August



Now scheduled to be implemented in summer / fall 2021.



Expand participation in the Employer Sponsored Pass program for workplaces to purchase bus passes for employees, students, etc.





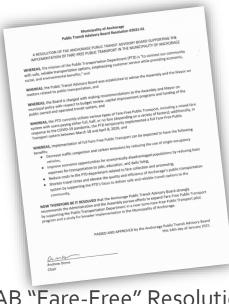






Promote the reduced fare program on People Mover and create youth (under 18) ride free.





PTAB "Fare-Free" Resolution January 2021



| <b>T</b> | PEOPLE MOVER<br>PROJECTS | TOTAL<br>VOTES | RANK<br>OPTION | соѕт                      | NOTES   | TARGET |
|----------|--------------------------|----------------|----------------|---------------------------|---|--------|
|          | Study:                   | 17             | 21             | Capital: <b>\$100,000</b> | Examine existing fares for each service and   | A-3    |
| 21       | Fare Analysis            |                |                |                           | best practices policies for transfers of peer |        |
|          | Study                    |                |                |                           | cities, cost estimate based on consultant     |        |
|          |                          |                |                |                           | fees  |        |



#### Fat Tire Bike Racks Installed January 2021







### **Call To Action**

Support Transit Initiatives

"Adopt" a Bus Stop

Try the New(ish) System
- Post COVID

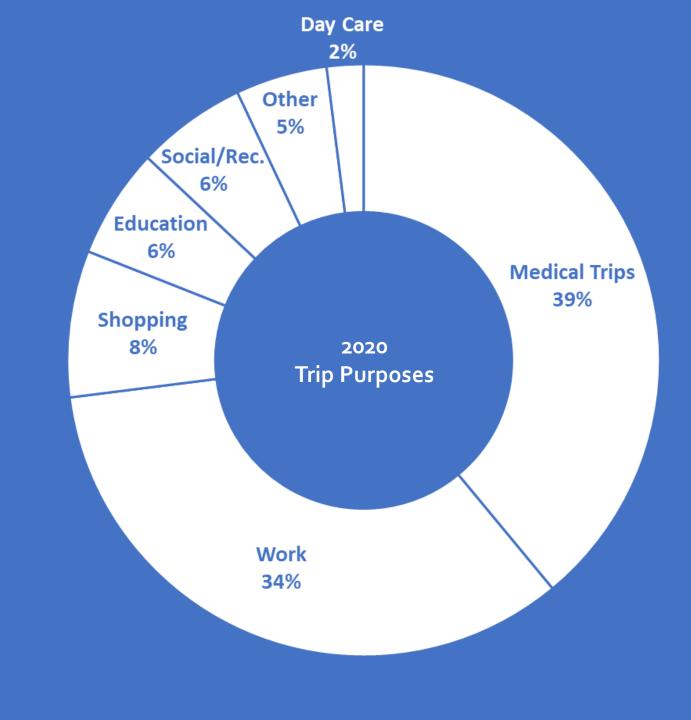
Join our Email List

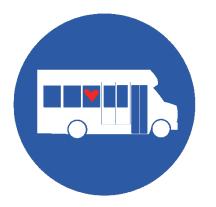




### 2019 -123,500 Trips 2020- 73,774 Trips







#### **Partnerships during COVID**

Partnering with the Food Bank of Alaska, AnchorRIDES was able to deliver **134 Thanksgiving meals** to those in need!



### **Pet Food Bank**

Delivery Now Available with AnchorRIDES



#justsaynotoanemptybowl

Email us at accs@anchorageak.gov to request delivery of dog or cat food or kitty litter.

#### The Pet Food Bank is intended for those in need of temporary assistance. Delivery only available to AnchorRIDES customers.\*



\*See AnchorRIDES.org for eligibility requiremens and an application.

Anchorage Animal Care and Control ⊘ November 9, 2020 · ♥

We're excited to announce a partnership with AnchorRIDES to deliver pet food and cat litter from our Pet Food Bank to AnchorRIDES' clients in need of temporary assistance.

AnchorRIDES clients can email us at accs@anchorageak.gov to request delivery of dog or cat food or kitty litter.

See AnchorRIDES.org for eligibility requirements.

AnchorRides Alerts

### **Senior Trips to Vaccination Appointments**

### **Grocery Delivery Program**

### AnchorRIDES Vaccination Appointments

If you're 60 or older and need assistance getting to your vaccination appointment, AnchorRIDES can help.



Schedule your vaccination appointment *FIRST*, at least 2-7 days in advance.



Call AnchorRIDES immediately <u>AFTER</u> your vaccination appointment is confirmed.

**AnchorRIDES** Grocery Delivery Program

Enroll in AnchorRIDES Grocery Delivery Program today by calling 907.343.6543, Option 2!





First Delivery Trip! September 2020

### **Call To Action**



Help spread the word to people 60+

- Pet Food Bank
- Grocery Delivery Program
- Vaccination Appointments



Encourage carpooling and transit use by improving coordination and developing strategies with other agencies.





- Partnership with Enterprise
- New Cars / SUVs
- Accommodate Small Groups (5-15 passengers)
- Free Rides on People Mover
- \$300 Subsidy
- Access to JEBER
- Title 21 zoning ordinance amendment to offstreet parking











### **665 Participants**



### 491 Participants 351 Active







### **Call To Action**

Talk to your employer about supporting a carpool program.

Participate in the program by seeing if you match with anyone! www.commutewithenterprise.com



### **Final Call To Action**





## Join the Public Transit Advisory Board (PTAB) or Participate in the Monthly Meetings

2<sup>nd</sup> Thursday of Every Month: 5:30 – 7:00PM